



305 West Broadway, Third Floor • Louisville, KY 40202  
1-800-578-0603 then press 1 [PHONE] • 1-800-648-6056 [TDD/TTY] • [www.passportadvantage.org](http://www.passportadvantage.org) [WEB]

**Dear Passport Advantage Member:**

***Important Notice:  
Our contact information is changing!***

Passport Advantage HMO wants to make sure you can always reach us. That's why we want to tell you that our contact information is changing. Please keep this letter where you can always find it!

- **Our member services number will continue to be 1-800-578-0603, then press 1.**  
You can continue to reach us at this number 7 days a week from 8 a.m. to 8 p.m.
- **If you are hearing impaired, we want you to know that our Member Services TTY phone number is changing on January 1, 2010.**
  - **Until December 31, 2009**, Passport Advantage TTY users should keep calling 1-888-857-4816. **This number is available 7 days a week from 8 a.m. to 8 p.m.**
  - **Beginning January 1, 2010**, TTY users should call Member Services at **1-800-648-6056**. This number is also available 7 days a week from 8 a.m. to 8 p.m.
- **Our website, [www.passportadvantage.org](http://www.passportadvantage.org), is not changing!**

Thank you for being a Passport Advantage member!

Passport Advantage is a Health plan with a Medicare contract. This is important Plan information.

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