



Dear Member,

Welcome to the **Diabetes Program**! I want to help you stay as healthy as possible. As a member with diabetes, you are automatically enrolled in the program.

Being a part of the program gives you special benefits!

1. I am here to help guide you and answer your questions.

I can help you:

- Understand your diabetes.
- Understand your diabetes medicines (insulin and pills).
- Learn lifestyle changes that can help control your diabetes.
- Get supplies such as test strips, glucometer, and syringes.
- Find care from special providers (endocrinologists) when you need them.
- Set-up extra services such as home health care or diabetes classes.

2. You will get helpful diabetes information.

3. I will let your provider know how you are managing your diabetes. Your provider is an important part of your care. Please talk to him or her anytime you think your diabetes is not under control.

To help me identify your diabetic needs, fill out the enclosed Diabetes Assessment Tool and send it back to me. If you have questions about your diabetes or our program, please call me at 1-800-578-0603, press 0, then press 78259. TDD/TTY users may call 1-800-691-5566.

If you do not want to be a part of the **Diabetes Program** at this time, please call or write to us. Call 1-800-578-0603, press 0, then press 78259. You may re-enter the program at any time by calling 1-800-578-0603, press 0, then press 78259.

Sincerely,

Linda Shelburne, RN, CCM
Passport Advantage

Diabetes Disease Care Manager