

Provider

Alert



Subject: Revised Billing Instructions for Paper and Electronic Claims for Home Health Providers

From: Passport Advantage

Sent: February 20, 2008

To: All Passport Advantage Home Health Providers

Provider Types Affected:

All Passport Advantage Home Health Providers

Background:

Effective immediately, every item billed on a paper or electronic (UB-04) claim must have a corresponding value in the “Total Charges” field (form locator 47), even if the value is \$0.00. The “Totals” field (form locator 47) for paper and electronic claims must also have a designated value, even if the value is \$0.00.

Blank values in these fields can no longer be accepted for processing. **Claims submitted without designated values in the “Total Charges” and “Totals” fields will be rejected.**

Provider Action Needed:

To avoid claim denials, please designate a corresponding value for each item billed on a paper or electronic claim, even if the value is \$0.00. Please also include a value for the “Totals” field, even if the value is \$0.00.

We appreciate your cooperation in this matter. Please share this important information with the appropriate staff in your organization.

Questions:

If you have any questions regarding this communication, please contact the Provider Claims Service Unit (PCSU) at (502) 578-0775.

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