

Provider

Alert

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YOUR CHOICE FOR MEDICARE
ADMINISTERED BY ANTIHOLDINGS MEDICARE A PASSPORT HEALTH PLAN PROGRAM

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SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION.

Subject: New Administrative Services Vendor – Effective January 1, 2010

From: Passport Advantage

Sent: December 1, 2009

To: All Passport Advantage Providers

Provider Types Affected:

All Passport Advantage Providers

Important News:

Since its inception in 2006, Passport Advantage (PAD) has contracted with Independence BlueCross (IBC) for claims processing and other administrative services.

PAD is pleased to announce a change to a new administrative services vendor, effective for January 1, 2010.

The Plan's new administrative services vendor, ikaSystems Inc. Corporation, is a premier provider of enterprise-level, web-based technologies for Medicare and Medicaid organizations. As a result of this new partnership, the Plan expects to achieve greater operational efficiency.

Provider Action Needed:

Please watch for more detailed information to arrive in the coming weeks. We anticipate a smooth transition for our PAD providers and will communicate any necessary changes regarding the claims submission process.

Thank you in advance for your patience during this transition.

Resources and Questions:

If you have questions regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

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