

Provider

Alert

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SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION.

Subject: Reminder - Use Your Passport Health Plan Provider ID Number for Passport Advantage Claims

From: Passport Advantage

Sent: May 25, 2010

To: All Passport Advantage Providers

Provider Types Affected:

All Passport Advantage Providers

Provider Action Required:

As previously communicated, all providers are strongly encouraged to **include your Passport Health Plan (PHP) Provider ID number**, in addition to the National Provider Identifier (NPI), **on all paper and electronic claims** for services on or after January 1, 2010. Including the PHP provider ID helps ensure timeliness and accuracy of payments.

- **CMS-1500**
Include your PHP Provider ID number in field 33B and in the shaded portion of 24J.
- **UB-04**
Include your PHP Provider ID number in field 57.

NOTE: Although claims for PAD must be mailed to P.O. Box 152107, Tampa, FL 33684, correspondence for the Plan should be mailed to the Provider Claims Service Unit at 305 W. Broadway, 3rd Floor, Louisville, KY 40202.

Please share this important information with the appropriate staff in your organization.

Questions:

If you have questions regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

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The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this **free** e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign Up" option under "News and Information."